

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 12 January 2015 08:49  
**To:** PrimaryCareIM  
**Subject:** ENQ1-1864162315 'risk' rating G82175

Reference: ENQ1-1864162315

Good morning team,

Please see the email below for your attention.

Thanks

[REDACTED]

[REDACTED]

NCSC Administrator  
Customer Services -Correspondence  
Care Quality Commission  
Telephone number: 03000 616161  
Email: [enquiries@ccq.org.uk](mailto:enquiries@ccq.org.uk)

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**From:** Beerstecher Hendrick (NHS SWALE CCG) [<mailto:hendrick.beerstecher@nhs.net>]  
**Sent:** 02 January 2015 15:18  
**Subject:** 'risk' rating G82175

Dear sir/madam,

In addition to the previous correspondence I now had a chance to check the accuracy of the GPHLIFV01 indicator.

You have listed us as achieving 33%, however the QOF data of the relevant year shows we vaccinated  
COPD: 26 missed: 0 [COPD006]  
Diabetes: 75 missed: 6 [DM010]

Stroke: 14, missed 2 [STIA006]  
CHD: 33, missed 0 [CHD004]

<http://www.cqc.org.uk/sites/default/files/1-483730245%20GP%20IM%20V101.pdf>

It seems therefore you are using incorrect data for our practice as we vaccinated 148 of 156 eligible patients, i.e. 95% and not 33%.

I note in the letter of professor Sparrow\* that GPPS004 and GPHLICQI have not been looked into. These indicators are flawed and unless you address the problems, I will be left with no choice but to publicly ridicule how your methods reflect affect our practice.

\* <http://www.cqc.org.uk/content/intelligent-monitoring-gp-practices-data-update>

Best wishes,

Hank Beerstecher  
111 Canterbury Road  
Sittingbourne  
ME10 4JA  
01795-423300

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