

[REDACTED]

From: [REDACTED]
Sent: 24 October 2016 08:40
To: [REDACTED]
Subject: FW: screenshot
Attachments: significant event policy update 3.6.14 v2.doc; significant events protocol.doc

Importance: High

[REDACTED]

Please find two emails attached from Dr Beerstecher. I think this is the email he referred to before that **I was unable to find, I am not sure why I do not have a copy of it.**

Perhaps you could call me for a chat.

Kind Regards

[REDACTED]

[REDACTED]

General Practice Inspector
Kent and Medway Primary Medical Services Team
Primary Medical Services and Integrated Care Inspection Directorate
Care Quality Commission
Landline number: [REDACTED]
Mobile number: [REDACTED]
By post to:
CQC South
Citygate
Gallowgate
Newcastle upon Tyne
NE1 4PA

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From: Beerstecher Hendrick (NHS SWALE CCG) [<mailto:hendrick.beerstecher@nhs.net>]
Sent: 21 October 2016 19:44
To: Beerstecher Allyson (NHS SWALE CCG); Dudley, Kerry
Subject: RE: screenshot

Please find below the screenshot of the email and the files sent.

I now understand you wanted a significant event protocol, which we have two in the system somewhere.

From the creation dates you can see they have been in place since 2006

Best wishes,

Hank Beerstecher
111 Canterbury Road
Sittingbourne
ME10 4JA
01795 423300

From: Beerstecher Allyson (NHS SWALE CCG)
Sent: Friday, 14 October, 2016 15:32
To: Beerstecher Hendrick (NHS SWALE CCG)
Subject: screenshot

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 - Sent Items
 - Deleted Items (377)
 - Outbox
-
- ES correspondence
 - Infected
 - Junk E-mail [173]
 - Outbox
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 - Quarantine
 - RSS Feeds
 - Search Folders
- ▲ Archives**
- Deleted Items (1669)
 - C.R.A.P.
 - complaint
 - Drafts (12)
 - equipment offers
 - ES correspondence
 - Inbox
 - Infected
 - Junk E-mail (122)
 - Outbox
 - QOF
 - Quarantine
 - RSS Feeds
 - Search Folders

significant

Your search returned a large number of results. Narrow your search, or click here to view all results.

| To | Subject | Sent | Size |
|-----------------------|--|---------------------|--------|
| Hendrick Beerste... | FW: Community Services in Primary Care (LES) 16/17 | Wed 30/03/2016... | 3 MB |
| Hendrick Beerste... | FW: Letter from Patricia Davies: Community MH and Wellbeing Services | Wed 30/03/2016... | 216 KB |
| Hendrick Beerste... | FW: Primary Care Transformation Fund (PCTF) | Wed 30/03/2016... | 15 KB |
| Hendrick Beerste... | FW: Health Inequalities Final Report/Data Submissions | Tue 22/03/2016 ... | 1 MB |
| Hendrick Beerste... | FW: Community Services in Primary Care (LES) 16/17 | Tue 22/03/2016 ... | 3 MB |
| 'Harrison Stuart (... | RE: Ref 2659086 - SystemOne Audit | Thu 10/03/2016 ... | 31 KB |
| 'Dudley, Kerry' | RE: re inspection | Thu 10/03/2016 ... | 46 KB |
| Hendrick Beerste... | FW: Meeting for MOQJS for 2016/17. | Wed 09/03/2016... | 207 KB |
| Reception Crs (re... | practice meeting-CQC visit, ghost pts,taking on part families, waiting time for GP | Mon 07/03/2016... | 73 KB |
| 'Dudley, Kerry' | RE: re inspection 08.03.2016 | Sat 05/03/2016 1... | 5 MB |
| Hendrick Beerste... | FW: Medicines Optimisation Review Programme - Guidelines and Information | Thu 25/02/2016 ... | 1 MB |

RE: re inspection

Beerstecher Allyson (NHS SWALE CCG)

Sent: Thu 10/03/2016 09:59

To: 'Dudley, Kerry'

Message template.doc (26 KB)

ME10 4JA
01795 423300

From: Dudley, Kerry [mailto:Kerry.Dudley@cqc.org.uk]
Sent: 10 March 2016 09:32
To: Beerstecher Allyson (NHS SWALE CCG)
Subject: re inspection

Next

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