

[REDACTED]

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**From:** Rankine, Ruth  
**Sent:** 28 October 2016 14:46  
**To:** [REDACTED]  
**Subject:** RE: re recordings - thoughts please?

Yep it's ok. I wouldn't get into the patient recording bit until we know what NHSE/CCG position is on that

R

Ruth Rankine  
Deputy Chief Inspector of General Practice, Medicines & Urgent Care

Mob: [REDACTED]  
[REDACTED]@cqc.org.uk

Care Quality Commission  
151 Buckingham Palace Road  
London SW1W 9SZ

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**From:** [REDACTED]  
**Sent:** Friday, October 28, 2016 2:42 PM  
**To:** Rankine, Ruth  
**Subject:** FW: re recordings - thoughts please?

Thoughts

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[REDACTED]  
Head of Inspection of General Practice (South Region)  
Primary Medical Services and Integrated Care Directorate  
Care Quality Commission

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**From:** Richardson, Simon  
**Sent:** 28 October 2016 14:41  
**To:** [REDACTED]  
**Cc:** Rankine, Ruth; [REDACTED]  
**Subject:** RE: re recordings

[REDACTED]  
[REDACTED] sent you a draft yesterday with the suggestion that you send it to the provider. I attach a copy. [REDACTED]  
[REDACTED] It seems more appropriate that any letter should come from you, but I'm happy to discuss this and/or the wording of the draft.

[REDACTED] There is no formal action we can take regarding the recording of our inspectors other than raising a complaint to the ICO.

If we are aware that he is making recordings of patients, and if we believe that this may be without their knowledge and consent, then we should follow this up as potential breach of regulation 10.

Would a telephone discussion be useful?

Simon

Simon Richardson  
Information Rights Manager  
Legal Services & Information Rights  
Care Quality Commission

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 28 October 2016 14:26  
**To:** Richardson, Simon; [REDACTED]  
**Cc:** Rankine, Ruth; [REDACTED]  
**Subject:** RE: re recordings  
**Importance:** High

Hi Simon and [REDACTED]

[REDACTED] Colleagues in the local CCG have emailed Dr Beerstecker about his current position; citing CQC inspectors and on our behalf. I am hoping for an early response from our end. I have continued my discussions with my DCI, Ruth Rankine and we are asking that an expeditious response is prepared by members of the Information Rights Team and is sent to Dr Beerstecker outlining the Commission's position and request.

In respect of wider practice we are aware, indeed Dr Beerstecker openly reports that he audio records and retains recording of patient consultation. This is matter being progressed by the CCG and NHSE. Referrals are being made to the GMC. Our tripartite meetings and conversations about this continue and this morning I reported the matter to the CQC Board in confidence for their information.

I believe should be aware that this morning we received correspondence from the Dr indicating lengthy Fol request.

I look forward to your early reply.

[REDACTED]