

Sent: 28 October 2016 15:46

1

To: Rankine, Ruth; [REDACTED]
Subject: RE: Identification and publication of material relating to an inspector

Thanks [REDACTED]

This is very helpful. To update you I am being supported now by colleagues in our information teams who are also engaging with the ICO.

[REDACTED]
Head of Inspection of General Practice (South Region)
Primary Medical Services and Integrated Care Directorate
Care Quality Commission

Phone: [REDACTED]
Mobile: [REDACTED]
Email: [REDACTED]@cqc.org.uk

By post to:
CQC
Citygate
Gallowgate
Newcastle Upon Tyne NE1 4PA
Email: enquiries@cqc.org.uk

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From: Rankine, Ruth
Sent: 28 October 2016 11:44
To: [REDACTED]
Subject: RE: Identification and publication of material relating to an inspector

Thanks [REDACTED]

Ruth

Ruth Rankine
Deputy Chief Inspector of General Practice, Medicines & Urgent Care

Mob: [REDACTED]
[REDACTED]@cqc.org.uk)

Care Quality Commission
151 Buckingham Palace Road
London SW1W 9SZ

From: [REDACTED]
Sent: Friday, October 28, 2016 11:11 AM
To: [REDACTED]
Cc: Rankine, Ruth
Subject: Identification and publication of material relating to an inspector

Hi [REDACTED]

Hope you're well?

Ruth mentioned at the PMS comms meeting this morning that there is a situation where a GP has published a video a CQC inspector and asked me to make contact with you. This is really just a suggestion and some thoughts, so please don't feel obliged to respond.

I understand you have received legal advice to the effect that there is nothing legally we can do to make them withdraw the recording. However I think that we can still kindly request that it be withdrawn and explain why, and thereby support our staff. I also (personally) think that we need to take all defensible steps to demonstrate that we have asked for cooperation in this matter should it progress further.

The most important thing to stress is that,

The underlying core principle is clear that our regulatory activity, judgements and reports are judgements and reports of CQC and not of any one individual, even in the cases where an inspection was carried out by one CQC inspector. [there is a specific reference I believe in the legislation to this effect]

I'm sure you would be able to write something more eloquent, but perhaps along the lines of...

We do not put the names of our inspectors into the public domain for this reason and for their safety, in accordance with lone worker best practice guidance. I'm sure you would equally respect that your recent visit by our inspector and specialist advisor was carried out in a professional capacity on behalf of CQC. We have to be mindful that the safety of staff carrying out visits is not just a matter for your practice, but the publication of a video identifying them obviously presents wider concerns.

Best,


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