

[REDACTED]

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**From:** Richardson, Simon  
**Sent:** 31 October 2016 09:19  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: Covert recording issue

Thanks [REDACTED]

The Information Access team have received the information request and will acknowledge this.

We're preparing a letter for Dr B that will come from a manager – we'll decide today who this will come from. It will ask Dr B to remove the recordings from the internet.

Simon

Simon Richardson  
Information Rights Manager  
Legal Services & Information Rights  
Care Quality Commission

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 31 October 2016 08:21  
**To:** Richardson, Simon  
**Cc:** [REDACTED]  
**Subject:** RE: Covert recording issue

Hello Simon,

Thank you for your email.

[REDACTED] has cautioned me regarding outcomes. However, [REDACTED]

[REDACTED] In light of this I wonder if any further contact should be made by management?

Kind Regards

[REDACTED]  
[REDACTED]  
General Practice Inspector  
Kent and Medway Primary Medical Services Team  
Primary Medical Services and Integrated Care Inspection Directorate  
Care Quality Commission  
Landline number: [REDACTED]  
Mobile number: [REDACTED]  
By post to:  
CQC South  
Citygate  
Gallowgate  
Newcastle upon Tyne  
NE1 4PA

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**From:** Richardson, Simon  
**Sent:** 28 October 2016 16:54  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Covert recording issue

Dear [REDACTED]

Hi

I've been involved for the last couple of days in the issues regarding the practice [REDACTED]

[REDACTED]

I will be speaking with colleagues in the Information Commissioner's Office next week regarding this, [REDACTED]

[REDACTED]

[REDACTED]

Best wishes

Simon

Simon Richardson  
Information Rights Manager  
Legal Services & Information Rights  
Care Quality Commission

[REDACTED]

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